

**Building Consent no:**

**Completion Date:**

**Job Site Address:**

Loxo Panels fixed in accordance with the details and instructions set out in the Loxo Technical Manual will meet the relevant sections of the New Zealand Building Code (NZBC) including:

- B1 Structure
- B2 Durability
- E2 External Moisture
- F2 Hazardous Building materials

And will also contribute significantly towards the provisions of

- H1 Energy Efficiency

The panels and their fixings are able to withstand earthquake and wind loadings in all areas of New Zealand in terms of NZS 3604:2011

When installed as an exterior wall cladding system, in accordance with information in the Loxo Technical Manual, Loxo Panels will meet the requirements of NZBC Clause B2.3.1 NZBC requires a minimum life of 15 years for cladding. The life of Loxo Panels will greatly exceed this time frame.

Loxo fixing screws and VH EPS battens or timber battens fixed in accordance with instructions in the Loxo Technical Manual will meet the requirements of NZBC Clause B2.3.1 (b) of 15 years.

Loxo Panels are 'non-combustible' and have an ignitability index of zero when considering the acceptance properties of external walls in terms of NZBC C3 Clause 4.9.2.

Provided that the integrity of the external plaster system is maintained, the requirements of Clause E2.3.3 relating to water penetration are met by this system.

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**Coatings System:**

**Loxo Applicator:  
(Installer & Plasterer)**

**Loxo Applicator  
Signature:**

**Paint System:**

**LBP Number:**

**Date:**

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**Product Warranty**  
For Panel & Exterior Plaster Coating  
**BUILDING OWNER - COPY**

Loxo AAC Panel and associated materials, when installed as exterior wall cladding, are guaranteed for a minimum life period of 15 years (from date of completion), meeting the requirements outlined in the New Zealand Building Code (Clause B2.3.1). Our products are designed to have a life span significantly in excess of this minimum period.

The Loxo Approved Coating Partners are **Masons** or **Wattyl Granosite** plaster systems. Both plaster systems are guaranteed for a period of 15 years (from date of completion) to perform and meet provisions outlined in the New Zealand Building Code (Clauses B1 – Structure, B2 – Durability, E2 – External Moisture, and E3 – Internal Moisture). This guarantee applies only where all material components of the plaster system have been prepared and installed in accordance with our written instructions, technical specifications and detail drawings, and where the work is carried out by an approved contractor, and where the system has been properly maintained and subjected to normal conditions of exposure.

**Conditions of Warranty**

- a) Loxo Cladding or associated Loxo Distributors will not be liable for breach of warranty unless the claimant provides this document as proof of purchase and makes a written claim either within 30 days after the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation.
- b) The Loxo AAC Panel must be installed strictly in accordance with the relevant Loxo Cladding technical literature current at the time of installation and must be installed in conjunction with the components or products specified in the literature. Further, all other products, including coating and jointing systems, applied to or used in conjunction with the Loxo System must be applied or installed and maintained strictly in accordance with the relevant manufacturers' instructions and good trade practice.
- c) The External Texture and Paint Coatings must be installed and maintained strictly in accordance with the relevant Masons or Wattyl Granosite literature current at the time of installation.
- d) The project must be designed and constructed in strict compliance with all relevant provisions of the current NZBC, regulations and NZ standards.
- e) The claimant's sole remedy for breach of warranty is (at Loxo Cladding NZ Ltd's option) that Loxo Cladding NZ Ltd will either supply replacement product, rectify the affected product or pay for the cost of the replacement or rectification of the affected product.
- f) Loxo Cladding NZ Ltd will not be liable for any losses or damages (whether direct or indirect) including property damage or personal injury, consequential loss, economic loss or loss of profits, arising in contract or negligence or how so ever arising
- g) Without limiting the foregoing Loxo Cladding NZ Ltd will not be liable for any claims, damages or defects arising from or in any way attributable to poor workmanship, poor design or detailing, settlement or structural movement and/or movement of materials to which the Loxo Product is attached, incorrect design of the structure, acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions or unusual climatic conditions, efflorescence or performance of paint/coatings applied to the Product, normal wear and tear, growth of mould, mildew, fungi, bacteria, or any organism on any Product surface or Product (whether on the exposed or unexposed surfaces).
- h) All warranties, conditions, liabilities and obligations other than those specified in this warranty are excluded to the fullest extent allowed by law.

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This information is required for any warranty claim. We recommend you keep this product warranty in a safe place. If your Loxo product was installed by a builder, contractor, or installer, you must ensure that they have provided you with all the information required in this document.

**Building Company:**

**Building Consent no:**

**Job Site Address:**

**Paint System:**

**Loxo Applicator:**  
(Installer & Plasterer)

**Phone:**

**Completion Date:**

**Coating System:**

**Colour:**

**LBP Number:**

# Applicator Workmanship Warranty

For Panel Install & Exterior Plaster Coating

**BUILDING OWNER - COPY**

The Applicator warrants that defects in the work carried out by the Applicator arising within five years of the completion date recorded above and caused by faulty workmanship in the application of the Loxo Cladding NZ Ltd and Approved Coating Partners Products or as a result of the Products being applied other than in accordance with the manufacturer's or suppliers specifications, will be made good by the Applicator and without cost to the Purchaser.

## Conditions of Warranty

The Warranty will only apply if the Purchaser has made full payment for the supply and application of the Product and thereafter will extend to subsequent owners of the property.

The Warranty will only apply where the defect is a direct result of faulty workmanship in the application of the Loxo Cladding NZ Ltd and Approved Coating Partners Products.

The Applicator will not, by virtue of this warranty, be liable for any consequential, indirect or special damage or loss of any kind whatsoever.

The warranty will not apply to any repair or maintenance work, if any such repair or maintenance work is done other than under the supervision of and subject to the inspection and approval of the Applicator or Loxo Cladding NZ Ltd.

Any remedial work carried out under this warranty will not extend the term of this warranty. Nothing in this warranty limits or restricts any other statutory right or remedy available to you.

**Applicator Full Name:**

**Owner Full Name:**

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\_\_\_\_\_

**Signature:**

**Signature:**

\_\_\_\_\_

\_\_\_\_\_

**Date:** \_\_\_\_\_

**Date:** \_\_\_\_\_

This information is required for any warranty claim. We recommend you keep this Applicator Workmanship Warranty in a safe place. If your Loxo product was installed by a builder, contractor, or installer, you must ensure that they have provided you with all the information required in this document.

**Building Company:**

**Phone:**

**Building Consent no:**

**Completion Date:**

**Job Site Address:**

**Coating System:**

**Paint System:**

**Colour:**

**Loxo Applicator:**

**LBP Number:**

(Installer & Plasterer)

This maintenance guide is provided to help you maintain your Loxo Cladding System. Also find enclosed a Warranty Statement with your relevant information for future reference on the texture and colour, should you have impact damage.

The coatings system warranty is provided by the manufacturer of the approved coating. The paint is not warranted for fading as fading will occur over time. The building must be washed annually as per Loxo and the paint manufacturers maintenance requirements and inspected for weather tightness. The building owner must be able to produce cleaning and inspection records for any warranty claims.

### **Impact Damage**

1. If impact damage occurs, contact the Applicator / Plasterer for expert advice on remedies for the damage.
2. If you experience hairline cracking, contact the plasterer for instruction on maintenance and repairs. Hairline cracking may occur whilst new houses are settling.
3. The plaster coating is not warranted for cracking in the plaster due to house movement or settlement in the structure or the structures foundations.

### **Cleaning and Inspections**

1. Regular washing of the paint coating and inspection of the complete cladding (at least once a year) is required to maintain the life and appearance of the paint coating.
2. Use mild detergent or specialist chemical low-pressure water-wash. Localized grime or ingrained dirt should be removed by cleaning with a scrubbing brush and a solution of warm water and detergent.
3. Annual inspections are required for weather-tightness and must be carried out by a person with sufficient experience to identify any maintenance required.
4. During your regular inspections don't forget to check areas that are cold & dark, such as under decks or behind heavy foliage. Dirt provides the perfect nutrient for mould and algae growth. The tiny roots that these organisms use to cling to your walls will cause your paint to deteriorate very quickly and can lead to plaster erosion if it is not regularly cleaned.
5. Records of the annual wash and inspection must be retained and supplied for any warranty claims.
6. Also refer to Loxo Cladding Approved Coating Partners; WattyI Granosite or Masons for Manufacturers Maintenance Guides. [www.mpb.co.nz](http://www.mpb.co.nz) [www.wattyis.co.nz](http://www.wattyis.co.nz)

### **Repainting**

As part of routine maintenance, a full repaint is required every 7-8 years. Buildings within 500m of the Ocean are required to be repainted every 4 years. For warranty purposes the same pure acrylic, high performance elastomeric paint used in the initial installation must be reapplied, in accord with manufacturers specifications

Prior to repainting a chemical / detergent wash is required and all necessary repairs must be completed. The surface must be clean, dry and free from contaminants and suitable for painting prior to the application of each coat. Apply one or two coats of the finish coat as specified by the manufacturer.

Also refer to Loxo Cladding Approved Coating Partners; WattyI Granosite or Masons for manufacturers maintenance guides. [www.mpb.co.nz](http://www.mpb.co.nz) [www.wattyis.co.nz](http://www.wattyis.co.nz)